

Dear Friends of Community Legal Aid SoCal,

I am writing to update the previous communication I sent to you about the procedures and precautions we are enacting at Community Legal Aid SoCal in response to COVID-19.

We are continuing to monitor the federal, state, and local health agencies for guidance as we look to how we can best serve our client community while at the same time protecting their safety, health, and well-being as well as that of our staff and volunteers.

Based on the most recent guidance, we decided to close our physical locations beginning on Thursday, March 19th until further notice. **However, we will continue to serve our clients through telephone appointments. Our Hotline will remain open.**

Our courthouse clinics in Orange County will be closed from Tuesday, March 17th – Friday, March 27th, per the Court.

There will be no information, education, or assistance provided to litigants in person at the Self-Help Center in the Compton courthouse. Litigants will only be provided with packets to allow them to complete the legal documents on their own. Litigants will also be provided our Hotline number as well as an email address where they can send completed documents for review by our Self-Help staff.

Domestic Violence Clinics in the Compton and Whitter courthouse will be closed until further notice. Landlord-Tenant and Debt Collection Workshops at the Norwalk courthouse will be closed. However, services normally available at the Domestic Violence Clinic and the Landlord-Tenant Workshops will continue to be provided remotely in a limited manner. The Debt Collection Workshop will be placed on hold. Clients and litigants can get information regarding these remote services from the courts or they can be directed to these remote services by calling our Hotline at 800-834-5001.

At this difficult time, we are committed to continuing to meet the needs of our clients to the best of our ability. There is no doubt that our clients will be heavily impacted by the circumstances created by the health crisis and we will be ready and able to help them as they need and when they need. You are a valued partner to CLA So Cal in this important work and we appreciate your flexibility as this situation unfolds. I hope you, your families, and your staff are healthy and safe during this time.

We will continue to keep watch and assess the situation and will notify you of any other further changes.

In partnership,

Kate

Kate Marr | Executive Director

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Please note: I have a new email address to reflect our new name. Please update my information in your address book and direct your messages to my new email address: kmarr@clsocal.org.